

동행·매력
특별시 서울

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Seoul Taxi Overcharging & Ride Refusals

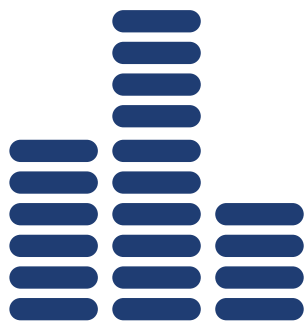


Easily Report via QR Code!



What You Can Report

Overcharging



If the taximeter is not used or the fare does not match the meter reading

Ride Refusal



Refusing passengers based on their destination, declining foreign passengers, etc.

Inconvenience



Unfriendly service, inconvenience during the ride, etc.

How to Report

1

Scan the QR code



2

Select language



3

Enter personal information



4

Enter report details



5

Submit



서울외국인주민센터

Information Required for Report



✓ Date of ride, taxi license plate number, pickup location, taxi booking method, destination, arrival time, taxi fare, receipt, etc.

Follow-up Actions After Reporting



The Reported Taxi Driver

If the report is confirmed, the taxi driver will be subject to fines and administrative penalties



The Reporter

Will be notified of the actions taken against the reported taxi driver

Inquiries

Dasan Call Center 120 (☎ 02-120) / Seoul Foreign Resident Center (☎ 02-2229-4900)